



T: 03-6201 5177 / 6177 F: 03-6211 1656 W: www.best-exp.com

GENTING DREAM Cruise Fares (10 Nov 2019 - 03 Apr 2020)

Winter New Suite Promotion Rates Starting From (MYR)

Promotion Index : ALLGD19047 | Price program : GDALLWINSUITE15

STATEROOM CATEGORY		2 NIGHTS *Fri						
	LOCATION	LOV	· ·	MID)			
	LOCATION	1ST & 2ND PAX	15% OFF	1ST & 2ND PAX	15% OFF			
DPV	Deck 17	12,338	10,487	12,338	10,487			
DPP	Deck 13	9,723	8,265	9,723	8,265			
DDS	Deck 9/10/11/12/13/15	4,975	4,229	4,975	4,229			
DPS	Deck 13/15/16/17	3,895	3,311	3,895	3,311			
		50% of the Promotion rate of 1st pax						
		150% of Promotion Twin Share Fare						
months)	1	25% of Promotional Twin Share Fare with purchase of two full fares						
son		RM 208						
Gratuity on board for entire cruise per person		Suite and above						
		SGD 52 (Pre-paid RM 160)						
		Charges waived for children aged below 2						
	DPV DPP DDS DPS	DPV Deck 17 DPP Deck 13 DDS Deck 9/10/11/12/13/15 DPS Deck 13/15/16/17 DPS Deck 13/15/16/17 months	LOCATION LOW 1ST & 2ND PAX	LOCATION	LOCATION			

	2 NIGHTS *Fri
Itinerary	Singapore – Bintan - Singapore
	<u>2019</u>
	Nov 15
LOW Season	<u>2020</u>
	Jan 03, 10, 31 Feb 07, 14, 21, 28
	Mar 06, 13, 20, 27 Apr 03
MID Cocces	<u>2019</u>
MID Season	Nov 22, 29 Dec 06, 13, 20, 27

15 Nov 2019 - 3 Apr 2020

2-NIGHT WEEKEND BINTAN ISLAND CRUISE

(Fri - Sun)

DATE	DESTINATION	ETA (Local)	ETD (Local)
Fri	Singapore	-	2100
Sat	Bintan Island	0800 (0700)	2200 (2100)
Sun	Singapore	1000	-

Privileges for Suite Cabin

- √ Priority boarding, show seating and disembarkation
- V Butler service within Dream Palace and 24 hours dedicated concierge service
- √ Complimentary Set Menu Meals in Palace Restaurant
- V Complimentary Al Fresco seafood barbeque dinner hosted on the Dream
- Palace private pool deck area during the last sea day of all five night cruises
- √ Complimentary premium beverage package to be enjoyed in all bars and lounges.
- √ Complimentary Selected Palace Shore Excursion
- √ Complimentary basic Wi-Fi throughout the cruise
- V Complimentary city shuttle transfers at port of calls

- 1. All fares are price per person based on twin sharing in MYR. Travel document & Visa fee, port charges, gratuities; charges are not included. shorex excursions and other incidental charges are not included.
- 2. A MYR 80 administration fee per person will be charged each time any change is made to any booking after confirmation slip is issued. The fee excludes cancellation fees.
- 3. Cruise fares, staterooms and schedules are subject to availability and changes. Additional restrictions and blackout dates may apply.
- 4. Rates are applicable to Malaysian & Foreigners holding employee pass or PR status in Malaysia only.
- 5. Promotion valid till 3 Apr 2020



BEST EXPERIENCE TOURS 佳愉旅游有限公司

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CATEGORY		LOCATION	LOW		MI	MID		EAK		
		LOCATION	1ST & 2ND PAX	15% OFF	1ST & 2ND PAX	15% OFF	1ST & 2ND PAX	15% OFF		
Palace Villa	DPV	Deck 17	9,870	8,390	9,870	8,390	12,338	10,487		
Palace Penthouse	DPP	Deck 13	7,960	6,766	7,960	6,766	9,723	8,265		
Palace Deluxe Suite	DDS	Deck 9/10/11/12/13/15	4,549	3,867	4,549	3,867	4,975	4,229		
Palace Suite	DPS	Deck 13/15/16/17	3,326	2,827	3,326	2,827	3,895	3,311		
3rd/ 4th Person			50% of the Promotion rate of 1st pax							
Single Fare			150% of Promotion Twin Share Fare							
Infant Fare (under 24	months)	25% of Promotional Twin Share Fare with purchase of two full fares							
Port Charges per Per	rson		RM 213 (Port Klang Cruise) RM185 (Melaka Cruise)							
			Suite and above							
Gratuity on board for entire cruise per person		SGD 52 (Pre-paid RM 160)								
		Charges waived for children aged below 2								

	2 NIGHTS *Wed				
Itinerary	Singapore - Port Klang - Singapore	Singapore - Melaka - Singapore			
	2020	<u>2019</u>			
LOW Sacces		Nov 20			
LOW Season	Jan 08 Feb 12 Apr 01	<u>2020</u>			
		Feb 19, 26 Mar 04, 11, 25			
MID Cooper	<u>2019</u>	<u>2019</u>			
MID Season	Dec 04	Dec 11, 18			
CNY PEAK Season	<u>2020</u>				
CINT PEAR Season	Jan 25	-			

4 Dec 2019 -1 Apr 2020

20 Nov 2019 - 25 Mar 2020

2-NIGHT PORT KLANG CRUISE

2-NIGHT MELAKA CRUISE

(Wed - Fri)

(Wed - Fri)

DATE	DESTINATION	ETA (Local)	ETD (Local)	DATE	DESTINATION	ETA (Local)	ETD (Local)
Wed	Singapore	-	2359 (*2100)	Wed	Singapore	-	2359
Thu	Port Klang	1200	2300 (*2000)	Thu	Melaka	0900	2000
Fri	Singapore	1200	-	Fri	Singapore	1200	-

*Sat departure : 25 Jan - Speical CNY Cruise

-> 8 Jan, 12 Feb & 1 Apr : Departure at 2100 only

-> 18 Dec 2019 - Departure at 2100

-> 25 Mar 2020 - Departure at 2200

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- √ Complimentary Selected Palace Shore Excursion
- √ Complimentary basic Wi-Fi throughout the cruise

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GENTING DREAM Cruise Fares (10 Nov 2019 - 03 Apr 2020)

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STATEROOM CATEGORY		3 NIGHTS * Sun								
CATEGORY		LOCATION	LOW				MID			
CATEGORY		LOCATION	1ST & 2ND PAX		15% OFF	1ST & 2ND PAX		15% OFF		
Palace Villa	DPV	Deck 17	14,8	806	12,585	14,	806	12,585		
Palace Penthouse	DPP	Deck 13	11,9	940	10,149	11,	940	10,149		
Palace Deluxe Suite	DDS	Deck 9/10/11/12/13/15	6,7	94	5,775	6,7	794	5,775		
Palace Suite	DPS	Deck 13/15/16/17	5,0	03	4,253	5,0	003	4,253		
3rd/ 4th Person		•		5	0% of the Promo	tion rate of 1st p	ax			
Single Fare				1	L50% of Promotic	on Twin Share Far	re .			
Infant Fare (under 24	Infant Fare (under 24 months)			25% of Promotic	onal Twin Share F	are with purchase	e of two full fares	5		
Gratuity on board	Gratuity on board for entire cruise per				Suite ar	d above				
person			SGD 78 (Pre-paid RM 240)							
person			Charges waived for children aged below 2							
			3 NIGHTS * Sun							
			Singapore -	Singapore -	Singapore -	Singapore -	Singapore -	Singapore -		
Iti	nerary		Bintan - Port	Penang _	Penang -	Langkawi -	Melaka -	Melaka -		
			Klang -	Langkawi -	Phuket -	Phuket -	Penang -	Langkawi -		
			Singapore	Singapore	Singapore	Singapore	Singapore	Singapore		
			<u>2020</u>	<u>2019</u>	<u>2020</u>	<u> 2019</u>	<u>2020</u>	<u>2020</u>		
			Jan 16	Nov 10	Jan 19	Nov 17	Jan 22*	Mar 1, 22		
LOW	Seas	son		<u>2020</u>		<u>2020</u>	Feb 9			
				Jan 5		Feb 16, 23				
			Mar 29		Mar 8					
MID	Soci	2010			<u>2019</u>	<u>2019</u>	<u>2019</u>			
INITO	Jeds	011	-	<u>-</u>	Dec 8	Dec 1	Dec 15	-		
Port Charges per F	erson		RM 284	RM 247	RM 213	RM 239	RM 208	RM 233		

16 Jan 2020

10 Nov 2019 Jo5 Jan & 29 Mar 2020

3-NIGHT BINTAN | PORT KLANG (Thu - Sun)

5	. District 1 Octo	ite iii (iii a si	411)				
DATE	DESTINATION	ETA (Local)	ETD (Local)	DATE	DESTINATION	ETA (Local)	ETD (Local)
Thu	Singapore	-	2359	Sun	Singapore	-	1700
Fri	Bintan Island	0800 (0700)	2000 (1900)	Mon	Penang	1330	2230
Sat	Port Klang	1100	2100	Tue	Langkawi	0700	1500
Sun	Singapore	1000	-	Wed	Singapore	1400	-

08 Dec 2019 | 19 Jan 2020

17 Nov 2019 - 08 Mar 2020

3-NIGHT PENANG | PHUKET CRUISE (Sun - Wed)

3-NIGHT LANGKAWI | PHUKET CRUISE (Sun - Wed)

3-NIGHT PENANG | LANGKAWI CRUISE (Sun - Wed)

DATE	DESTINATION	ETA (Local)	ETD (Local)	DATE	DESTINATION	ETA (Local)	ETD (Local)
Sun	Singapore	-	1700	Sun	Singapore	-	1700
Mon	Penang	1330	2100	Mon	Langkawi	1550	2300
Tue	Phuket (Patong Bay)	0800 (0700)	1600 (1500)	Tue	Phuket (Patong Bay)	0700 (0600)	1500 (1400)
Wed	Singapore	1800	-	Wed	Singapore	1800	-

3-NIGHT MELAKA | LANGKAWI CRUISE (Sun - Wed)

3-NIGHT MELAKA | PENANG CRUISE (Sun - Wed)

DATE	DESTINATION	ETA (Local)	ETD (Local)	DATE	DESTINATION	ETA (Local)	ETD (Local)
Sun	Singapore	-	2359	Sun	Singapore	-	1700 (*2359)
Mon	Melaka	0900	1800 (*1700)	Mon	Melaka	0700 (*0900)	1700 (*1800)
Tue	Langkawi	1100 (*1000)	1900 (*1700)	Tue	Penang	0800 (*1900)	1700
Wed	Singapore	1830 (*1600)	-	Wed	Singapore	1500	-

*Wed departure: 22 Jan - Special CNY Cruise

Privileges for Suite Cabin

- √ Priority boarding, show seating and disembarkation
- √ Butler service within Dream Palace and 24 hours dedicated concierge service
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- V Complimentary premium beverage package to be enjoyed in all bars and lounges.
- √ Complimentary Selected Palace Shore Excursion
- √ Complimentary basic Wi-Fi throughout the cruise
- √ Complimentary city shuttle transfers at port of calls

- 1. All fares are price per person based on twin sharing in MYR. Travel document & Visa fee, port charges, gratuities; charges are not included. shorex excursions and other incidental charges are not included.
- 2. A MYR 80 administration fee per person will be charged each time any change is made to any booking after confirmation slip is issued. The fee excludes cancellation fees.
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Winter New Suite Promotion Rates Starting From (MYR)

Promotion Index : ALLGD19047 | Price program : GDALLWINSUITE15

STATEROO	OM CATEGORY	4 NIGHTS * Mon					
CATECORY	LOCATION	LOW					
CATEGORY	LOCATION	1ST & 2ND PAX	15% OFF				
Palace Villa	DPV Deck 17	19,758	16,794				
Palace Penthouse	DPP Deck 13	15,920	13,532				
Palace Deluxe Suite	DDS Deck 9/10/11/12/13/15	9,069	7,709				
Palace Suite	DPS Deck 13/15/16/17	6,681	5,679				
3rd/ 4th Person		50% of the Promotion rate of 1st pax					
Single Fare		150% of Promotion T	150% of Promotion Twin Share Fare				
Infant Fare (under 24	months)	25% of Promotional Twin Share Fare with purchase of two full fares					
Port Charges per Per	rson	RM 199					
		Suite and a	bove				
Gratuity on board person	for entire cruise per	SGD 104 (Pre-pa	id RM 320)				
person		Charges waived for children aged below 2					
		4 NIGHTS *	Mon				
ITI	nerary	Singapore – Melaka - Phuke	Singapore – Melaka - Phuket - Phuket - Singapore□				
		2020					

ltinerary	4 NIGHTS * Mon
	Singapore – Melaka - Phuket - Phuket - Singapore□
LOW Seeses	<u>2020</u>
LOW Season	JAN 12*, 27

^{*12} Jan & 27 Jan 2020

4-NIGHT MELAKA | PHUKET CRUISE (Mon - Fri)

DATE	DESTINATION	ETA (Local)	ETD (Local)
Mon	Singapore	-	2100 (*1700)
Tue	Melaka	0900	1800
Wed	Phuket (Patong Bay)	1500 (1400)	-
Thu	Phuket (Patong Bay)	-	1200 (1100)
Fri	Singapore	1500 (*1830)	-

^{*}Sun departure: 12 Jan 2020

Privileges for Suite Cabin

- √ Priority boarding, show seating and disembarkation
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GENTING DREAM Cruise Fares (10 Nov 2019 - 03 Apr 2020)

NOV 24 | **Dec** 29*

RM 355

Winter New Suite Promotion Rates Starting From (MYR)

Promotion Index : ALLGD19047 | Price program : GDALLWINSUITE15

STATEROOM CATEGORY		5 NIGHTS * Sun					
CATEGORY LOCATION		LOW		MID			
CATEGORY		LOCATION	1ST & 2ND PAX	15% OFF	1ST 2N	ID PAX	15% OFF
Palace Villa	DPV	Deck 17	24,676	20,975	24,0	676	20,975
Palace Penthouse	DPP	Deck 13	19,900	16,915	19,	900	16,915
Palace Deluxe Suite	DDS	Deck 9/10/11/12/13/15	11,315	5,618	11,	315	5,618
Palace Suite	DPS	Deck 13/15/16/17	8,330	7,081	8,3	30	7,081
3rd/ 4th Person	•	-	50% of the Promotion rate of 1st pax				
Single Fare			150% of Promotion Twin Share Fare				
Infant Fare (under 24 n	nonths)		25% of Promotional Twin Share Fare with purchase of two full fares				
Gratuity on board f	Gratuity on board for entire cruise per		Suite and above				
person	oi eiitii	e cruise per	SGD 130 (Pre-paid RM 400)				
person			Charges waived for children aged below 2				
			5 NIGHTS (Sun)				
I+i	nerary		Singapore - Penang -	Singapore - Penang	- Phuket -	Singapore -	Cruising day - Koh
ltinerary		Phuket - Langkawi - Port	Mergui Archpelago - C	ruising day -	Samui - Laem	Chabang - Cruising	
		Klang - Singapore	Singapore		day	- Singapore	
LOW Season					2020		
		-			FEB ()2 Mar 15	
MID Season		2019	2019				
MID	NADE	on					_

24 Nov 2019

Port Charges per Person

5-NIGHT PENANG | PHUKET | LANGKAWI | PORT KLANG

MID Season

29 Dec 2019

Dec 22

RM 327

5-NIGHT PORT KLANG | LANGKAWI | PHUKET | PENANG (Sun - Fri)

RM 247

DATE	DESTINATION	ETA (Local)	ETD (Local)
Sun	Singapore	-	1700
Mon	Penang	1300	2330
Tue	Phuket (Patong Bay)	1200 (1100)	2359 (2300)
Wed	Langkawi	1000	2000
Thu	Port Klang	1000	2000
Fri	Singapore	1200	-

DATE	DESTINATION	ETA (Local)	ETD (Local)
Sun	Singapore	-	1700
Mon	Port Klang	1000	2000
Tue	Langkawi	1000	2000
Wed	Phuket (Patong Bay)	0800 (0700)	2000 (1900)
Thu	Penang	0700	1700
Fri	Singapore	1400	-

22 Dec 2019

*02 Feb & 15 Mar 2020

Tradition Interest Interest			
DATE	DESTINATION	ETA (Local)	ETD (Local)
Sun	Singapore	-	1700
Mon	Penang	1330	2230
Tue	Phuket (Patong Bay)	0930 (0830)	2030 (1930)
Wed	Mergui Archipelago (Nyaung Oo Phee island)	0830 (0700)	1930 (1800)
Thu	Cruising Day	-	-
Fri	Singapore	1300	-

5-NIGHT PENANG | PHUKET | MERGUI ARCHIPELAGO (Sun - Fri) 5-NIGHT KOH SAMUI | LAEM CHABANG CRUISE (Sun - Fri)

DATE	DESTINATION	ETA (Local)	ETD (Local)
Sun	Singapore	-	1700 (*2359)
Mon	Cruising Day	-	-
Tue	Ko Samui	0800 (0700)	1700 (1600)
Wed	Laem Chabang (Bangkok)	0800 (0700)	1900 (1800)
Thu	Cruising Day	-	-
Fri	Singapore	1400	-

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Best Experience Tours Sdn Bhd

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FIT RESERVATION POLICY - CABIN FARE ONLY

- 1. Name as passport and Date of birth is require.
- 2. Cooling Period grace period for consideration of bookings without cancellation charges leived.

Booking Made	Cooling Period
8 days or more prior to departure	72 hours from time of booking
7 -4 days prior to departure	24 hours from time of booking

B. Payment Schedule

- 1. Deposit 50% of total fare.
- 2. Balance payment 45 days prior departure

C. Amendment Policy

TYPE OF AMENDMENT	AMENDMENT CHARGES (Min 7 days in Advance) (PER AMENDMENT & PER PERSON)
V Change of Passenger Name (min 1person maintain in cabin)	DM 00 00
√ Swapping Passenger / Rooming List	RM 80.00
√ Downgrading of Cabins	

Notes:

- ➤ No amendment charges shall be levied for upgrading of cabins in the same cruises. Add passengers in the same cabin will be charged at the original rates of cabins
- > For any split-off and new cabins subject to amendment fee and the new cabin will be considered as new booking at prevailing rates.
- > Total cabin change of passenger names will be considered as cancellation.

D. Cancellation Policy

CANCELLATION NOTICE RECEIVED BEFORE DEPARTURE	CANCELLATION CHARGES
46 days & above	10% of full cruise fare + Adminstration Fee RM 100 Per Cabin
45 - 15 days	30% of full cruise fare + Adminstration Fee RM 100 Per Cabin
14 - 08 days	50% of full cruise fare + Adminstration Fee RM 100 Per Cabin
07 days & below	100% of full cruise fare + Adminstration Fee RM 100 Per Cabin
No Show	100% of full cruise fare + Adminstration Fee RM 100 Per Cabin

Notes:

- ➤ 100% of full cabin fare will be levied as cancellation charges in case of during MID PEAK & PEAK seasons sush as Christmas, New Year and Chinese New Year.
- ➤ Change of cruise departure dates, change of vessel and down sale of cruise (such as reduction of cruise length) will be considered as cancellation.